

EXCHANGE REQUEST FORM

Order Number: _____

Request Date: _____

Name: _____

Email: _____

Contact Number: () _____

Address: _____



*Please ensure the info above are given accurately. Any updates to your request will be sent to the above email and the replacement will be sent to the above address.

Product Code	Product Name	Colour	Size	Qty	Replacement Size

PLEASE SEND THIS FORM TO m19m.cs@gmail.com AND KINDLY WAIT FOR OUR REPLY ABOUT THE AVAILABILITY OF YOUR REQUESTED SIZE BEFORE PROCEEDING TO RETURN THE ITEM(S).

**All merchandises are non-refundable. Exchange requests are allowed for size replacement (in same style and colour) only. SALE and PROMOTION items cannot be returned for exchange, credit, or refunds.*

**Request must be brought up and items have to be sent back within the designated exchange period. You should have been informed your exchange period once the merchandise was shipped. Please kindly refer to your order history at m19m.com or contact us for confirmation.*

**To be eligible for an exchange, the returned product must be unworn, unaltered and unwashed, with all the original packaging, tags, sanitary liner and accessories (if applicable) remain intact in new condition.*

**No requests are allowed after the exchange period, or if any of the original document (packing list/invoice, and/or customs documents) has been missing.*

**All returns must be shipped prepaid, return shipping is non-refundable.*

For more details and conditions in our exchange policy, please contact us at m19m.cs@gmail.com . In case of any dispute, m19m's decision will be final and conclusive.

